Service Made Simple Item	Pri	ce
Access Management	\$	4,800
Agile Analytics	\$	4,800
Agile for Cloud	\$	8,000
Agile Sprints	\$	4,800
Agile Technology Development Management and Analytics	\$	3,000
Agile Technology Development Management and Analytics: Including		,
Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job	\$	40,000
Aids & Data Model	·	,
App Dev Change Management and CAB: Including Workflow,	~	00.000
Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids	\$	30,600
Baselining Enterprise Architecture	\$	4,000
BRM Business Case	\$	3,200
BRM Domains	\$	3,200
BRM Metrics & MOS	\$	3,200
BRM Roles & Responsibilities	\$	2,500
BRM Service Portfolio Management Plan	\$	3,200
BRM Service Portfolio Management Strategy	\$	3,600
BRM Standards & Policies	\$	3,200
Build/Test & Production Environments	\$	3,600
Business (Service) Architecture	\$	4,500
Business Case	\$	4,800
Business Fundamentals Roadmap	\$	3,600
Business Relationship Management	\$	4,800
Business Relationship Management Governance: Including Workflow,		
Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data	\$	38,250
Model		·
Business Relationship Management Toolkit (Stand-alone): Including		
Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job	\$	86,062
Aids & Data Model		
Business Requirements	\$	4,800
Business Requirements Gathering & Assessment	\$	3,200
Business Transition Plan	\$	3,600
Business-IT Governance Plan	\$	3,200
CAB Charter	\$	3,600
CAB for the Cloud	\$	8,000
Capacity Management	\$	4,800
Change Management Discipline	\$	3,600
Change Management Plan	\$	3,600
Change Management Protocol	\$	3,600
Communication / Knowledge Transfer Planning	\$	3,600
Compliance Management	\$	3,600
Conceptual Architecture Design	\$	4,200
Configuration Baseline	\$	3,600
Customer Perception Action Plan	\$	3,600
Customer Relationship Improvement Plan	\$	4,200
Customer Relationship Management Plan	\$	4,000
Customer Relationship Value Mapping	\$	3,800
Customer Satisfaction Audits	\$	4,800
Customer Satisfaction Audits	\$	3,600
Customer Value Hierarchy	\$	3,600
Customer Values & Requirements for SPM	\$	3,600

Data Security Management	\$	4,800
Delivery, Governance and Management of Customer Satisfaction	\$	3,400
Dev Ops Product Suite: Including Workflow, Fundamentals, Roles,	-	
Tutorials, Procedures, Templates, Job Aids	\$	95,375
SS Demand Management	\$	4,800
SORM Demand Management	\$	4,800
Deployment Schedule	\$	3,600
Detail Requirements	\$	4,200
EA Change Management	\$	4,500
EA Governance, Metrics & MOS, Policies & Standards	\$	4,500
EA Requirements Management	\$	4,500
EA Vision (Conceptual Design)	\$	4,200
Early Life Support Plan	\$	3,600
Early-life Support ELS Planning & Support	\$	4,800
Entry / Exit Criteria	\$	3,600
Environment Planning	\$	3,600
Event Management	\$	4,000
Impact Analysis	\$	3,500
Incident Management	\$	5,200
Information systems Architecture (Logical & Physical Architecture): Data		
Architecture, Application Architecture, Technology Architecture	\$	4,500
Integration of EA into Service Development Lifecycle: Strategy, Design,	•	4 0 0 0
Transition, Early-life Support,	\$	4,800
Knowledge Transfer (Post deployment)	\$	3,600
Logical Architecture Design	\$	4,200
Market Analysis	\$	5,200
Measurable Outcomes, Governance & Enabling Services	\$	3,600
Migration Planning	\$	4,500
Multiple Sub-Project Coordination and Management	\$	4,000
Operations Readiness Certification	\$	3,600
Operational Readiness Review	\$	3,600
Operations Readiness Review	\$	4,200
Organization Change Deployment and Evaluation	\$	4,200
Organization Change Planning	\$	4,800
Performance Benchmark	\$	3,600
Policies, Standards and Procedures	\$	3,600
Post Implementation Assessment (Value Tracking & Validation)	\$	3,000
Post Implementation Review	\$	4,800
Post Production Requirements Validation	\$	4,000
Problem Mangement (Proactive)	\$	4,800
Problem Mangement (Reactive)	\$	4,000
Release & Deployment Management	\$	4,200
Release & Deployment Mgmt (Stand Alone): Including Workflow,	\$	58,800
Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids	ψ	30,000
Release Deployment	\$	3,600
Release Management	\$	4,800
Release Management Plan	\$	3,600
Release Packaging	\$	3,600
Release Planning & Management	\$	4,800
Requirements Detail Definition & Specification	\$	3,200
Requirements Management: Including Workflow, Fundamentals, Roles,	\$	18,000
Tutorials, Procedures, Templates, Job Aids & Data Model	Ψ	10,000

Requirements Validation, Testing & Tracking	\$	4,200
Resource Management Plan Development	\$	3,500
Resource Utilization Tracking and Management	\$	3,500
RFC Authorization	\$	4,800
RFC Classification	\$	4,600
RFC Intake and Management	\$	3,000
RFC Management	↓ \$	3,600
Rollback Planning	ф \$	3,600
Service & Enterprise Architecture Strategy	↓ \$	4,500
Service & Enterprise Architecture	φ \$	4,800
Service and Enterprise Architecture: Including Workflow, Fundamentals,	φ	4,000
Roles, Tutorials, Procedures, Templates, Job Aids	\$	40,000
Service Catalog Design	\$	4,200
Service Catalog Design	Գ \$	
	э \$	3,600
Service Continuity Management	э \$	4,800 3,600
Service Definition & Strategy	Դ \$,
Service Delivery Management: Scorecards & Dashboards		3,600
Service Delivery Requirements Validation, Tracking & Mgmt	\$	3,400
Service Delivery Risk Management	\$	3,600
Service Delivery Risk Management & Compliance Management	\$	3,600
Service Deployment & Risk Management Plan	\$	3,600
Service Design: Including Workflow, Fundamentals, Roles, Tutorials,	\$	55,200
Procedures, Templates, Job Aids Service Design Coordination and Development	\$	3,600
Service Development & Portfolio Management Positioning	\$	3,600
Service Development Asset Configuration Management & Baseline	\$	4,800
Service Development Budget Development	\$	3,500
Service Development Budget Management	\$	3,500
Service Development Change Management	\$	4,200
Service Development Governance, Measurement & Management	\$	3,600
Service Development Planning	\$	3,400
Service Development Planning & Management: Including Workflow,	\$	54,200
Fundamentals, Roles, Tutorials, Procedures, Templates		
Service Development Project Management	\$	3,500
Service Development Project Status Reporting	\$	3,500
Service Development Risk Management	\$	3,500
Service Development Roadmap and Schedule Development	\$	3,500
Service Development Strategy	\$	4,800
Service Development Supplier Coordination & Management	\$	4,200
Service Early-Life Support: Including Workflow, Fundamentals, Roles,	\$	28,400
Tutorials, Procedures, Templates, Job Aids		
Service Fundamentals Roadmap	\$	3,000
Service Impact Analysis	\$	4,200
Service Infrastructure Management Plan	\$	4,800
Service Level Management	\$	4,800
Service Level Management Design	\$	4,200
Service Operation Change Management (SOCM): Including Workflow,		
Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data	\$	22,000
Model		
Service Operation Management (SOM): Including Workflow,		
Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data	\$	18,000
Model		

Tutorials, Procedures, Templates, Job Aids & Data Model• 64,000Service Portfolio Management Charter\$ 3,600Service Portfolio Management Planning & Business Case\$ 3,600Service Portfolio Management Scorecards & Dashboards\$ 3,600Service Portfolio Requirements\$ 4,000Service Portfolio Risk Management\$ 3,600Service Portfolio Value Proposition\$ 3,600Service Portfolio Value Proposition\$ 3,600Service Portfolio Value Survey\$ 4,000Service Provider Management Plan\$ 3,600Service Provider Management Plan\$ 3,600Service Provider Requirements & Gap Analysis\$ 3,600Service Provider Requirements & Gap Analysis\$ 3,600Service Provider Resource Management Plan\$ 3,600Service Provider SLAs\$ 3,600Service Strategy & Business Goals for SPM\$ 3,600Service Strategy: Including Workflow, Fundamentals, Roles, Tutorials, \$ 3,600\$ 3,600	Service Operations: Including Workflow, Fundamentals, Roles, Tutorials,	I	
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Service Strategy: Including Workflow, Fundamentals, Roles, Tutorials,	Service Portfolio Management: Including Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data Model Service Portfolio Management Charter Service Portfolio Management Planning & Business Case Service Portfolio Management Scorecards & Dashboards Service Portfolio Requirements Service Portfolio Risk Management Service Portfolio Value Proposition Service Portfolio Value Proposition Service Portfolio Value Survey Service Pricing & Chargeback Build, Test & Deploy Service Provider Management Plan Service Provider Requirements & Gap Analysis Service Provider Resource Management Plan Service Provider Resource Management Plan Service Provider SLAs Service QuickStart: Including Workflow, Fundamentals, Roles, Tutorials,	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	3,600 3,600 4,000 3,600 3,600 4,000 4,200 3,600 3,600 3,600 3,600
	Service Portfolio Management: Including Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data Model Service Portfolio Management Charter Service Portfolio Management Planning & Business Case Service Portfolio Management Scorecards & Dashboards Service Portfolio Requirements Service Portfolio Risk Management Service Portfolio Value Proposition Service Portfolio Value Survey Service Portfolio Value Survey Service Provider Management Plan Service Provider Management Plan Service Provider Requirements & Gap Analysis Service Provider Resource Management Plan Service Provider Resource Management Plan Service Provider SLAs Service QuickStart: Including Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	3,600 3,600 4,000 3,600 3,600 4,200 4,200 3,600 3,600 3,600 105,500
$ \begin{bmatrix} \Psi & 0 \end{bmatrix} $	Service Portfolio Management: Including Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data Model Service Portfolio Management Charter Service Portfolio Management Planning & Business Case Service Portfolio Management Scorecards & Dashboards Service Portfolio Requirements Service Portfolio Requirements Service Portfolio Value Proposition Service Portfolio Value Survey Service Portfolio Value Survey Service Provider Management Plan Service Provider Management Plan Service Provider Requirements & Gap Analysis Service Provider Resource Management Plan Service Provider Resource Management Plan Service Provider SLAs Service QuickStart: Including Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids Service Strategy & Business Goals for SPM	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	3,600 3,600 4,000 3,600 3,600 4,200 4,200 3,600 3,600 3,600 105,500
Procedures, Templates, Job Aids	Service Portfolio Management: Including Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data Model Service Portfolio Management Charter Service Portfolio Management Planning & Business Case Service Portfolio Management Scorecards & Dashboards Service Portfolio Requirements Service Portfolio Risk Management Service Portfolio Value Proposition Service Portfolio Value Survey Service Portfolio Value Survey Service Provider Management Plan Service Provider Management Plan Service Provider Requirements & Gap Analysis Service Provider Resource Management Plan Service Provider Resource Management Plan Service Provider SLAs Service QuickStart: Including Workflow, Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids Service Strategy & Business Goals for SPM Service Strategy: Including Workflow, Fundamentals, Roles, Tutorials,	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	3,600 3,600 4,000 3,600 3,600 4,000 4,200 3,600 3,600 3,600 105,500 3,600

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Service Transition Planning & Support	\$	4,200
Service Transition: Including Workflow, Fundamentals, Roles, Tutorials,	\$	47,400
Procedures, Templates, Job Aids	Ŷ	17,100
Service Value Management: Including Workflow, Fundamentals, Roles,	\$	17,600
Tutorials, Procedures, Templates, Job Aids & Data Model	Ψ	17,000
Service Value Model	\$	3,600
Service Value Model, Metrics & Scorecards	\$	3,600
Service Wrapper Build & Test	\$	4,200
Service Wrapper Design and Planning	\$	4,800
SPM Drivers, Vision and Direction	\$	3,600
SPM Funding and Stand-up	\$	3,600
SPM Roadmap and Delivery Plan	\$	3,600
SPM Roles and Responsibilities	\$	3,600
SPM Scorecards and Dashboards	\$	3,600
Stakeholder Communication Planning	\$	3,600
Stakeholder Engagement Planning	\$	3,600
Stakeholder Impact Analysis & Communication Planning	\$	3,600
Standing up Agile	\$	4,800
Strategic Portfolio Management: Including Workflow, Fundamentals,	\$	17,600
Roles, Tutorials, Procedures, Templates, Job Aids & Data Model	Φ	17,000
Strategic Relationship Management Part 1: Including Workflow,		
Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data	\$	28,400
Model		
Strategic Relationship Management Part 2: Including Workflow,		
Fundamentals, Roles, Tutorials, Procedures, Templates, Job Aids & Data	\$	22,800
Model		
Strategic Relationship Management SLAs	\$	3,000
Strategic Relationship Management Strategy	\$	3,600
Team Structure for Agile	\$	4,800
Technical & Physical Architecture Design	\$	4,200
Use Cases / User Stories	\$	4,200
Use Cases / User Stories Development, Management & Analytics	\$	3,200
User Stories	\$	4,800
Value Creation Ideation & Planning	\$	3,600